

# Robertshaw Industrial Products Return Form

RMA # \_\_\_\_\_

**Decontamination and Safety Data Sheet Requirement:**

All returns must be decontaminated of product residue and other contaminating substances, with safety data sheet (SDS) included, or the RMA will not be processed. SDS of primary substance and additives are needed. Providing SDS is not a substitute for decontamination.

**Contact Information**

Company: \_\_\_\_\_

Contact Name: \_\_\_\_\_

Contact Phone: \_\_\_\_\_ Contact Fax: \_\_\_\_\_

Contact Email: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_ Country: \_\_\_\_\_

**Product Information**

**Part number, serial number/date code, reason for return, and MSDS requirement compliance are required.**

Part Number: \_\_\_\_\_ Serial Number or Date Code: \_\_\_\_\_

Order Number: \_\_\_\_\_ If applicable, Process Material: \_\_\_\_\_

**Reason for Return**

Describe concern and/or reason for return. If applicable, include the following: specific symptoms, tests and troubleshooting used to determine that device is not functioning, and associated devices.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**Standard Warranty Coverage**

**In order to qualify for warranty coverage, this form must accompany any returned product.**

Refer to sales order terms and conditions for warranty coverage.

Note: Return form to [phil.scheuneman@schneider-electric.com](mailto:phil.scheuneman@schneider-electric.com). Customer service will assign the RMA number after the completed form is received.